

# Peace of Mind

## WITH THE NGSU TRAVEL CLUB

Since the World was hit by this terrible virus, your NGSU Travel Club has been working hard to support all the NGSU Members who had bookings with us.

### KEEPING YOU UPDATED

- We got everybody back to the UK safely.
- We've got Covid-19 updates on the NGSU Travel Club website.
- We've answered calls and emails promptly!
- We've been obtaining refunds or credit vouchers.
- Re-booked many Members for late 2020 & 2021.

### NOW WE CAN HELP YOU PLAN

Many of you have had more serious problems to think about than holidays, but we hope the introduction of our new Peace of Mind Guarantee on selected holidays and our continued Travel Advice, will now help you with those difficult travel decisions that lie ahead!

### TRAVEL ADVICE LINE

We take our role as your Travel Club extremely seriously. In the past we've sometimes advised against booking things for Members who've had quotes from elsewhere, if we think it will give rise to complaints later – unlike many Operators.

We want Members to recommend us and return to use us again and again! Those same Operators have now been found out by being named and shamed in all the Covid-19 Customer Satisfaction surveys.

In these times of uncertainty, we'll continue to tell it as we see it! For advice about what's happening around the World - check-out our website. For advice on your chosen destination – RING OR EMAIL US TODAY!

### OUR GUARANTEE IS YOUR PEACE OF MIND

- ✓ Book your future holiday with **complete confidence**
- ✓ You can **cancel** or **amend** your holiday up to six weeks before your departure date\*
- ✓ **New bookings only** - selected participating airlines only
- ✓ **£49pp low deposit** with **monthly direct debit** available



### PEACE OF MIND GUARANTEE

Benchmark Travel who operate the NGSU Travel Club on behalf of NGSU have now introduced their Peace of Mind Guarantee on selected tailor-made holidays! Make the most of free cancellations and amendments up to six weeks before your departure date!\*

Ask about your 'Benchmark Travel Peace of Mind Guarantee' when you ring to book your next holiday through the NGSU Travel Club; The criteria to qualify for the Peace of Mind Guarantee are as follows: New bookings made on selected tailor-made holidays travelling in Winter 2020/21 and Summer 2021

That's not all - On those same selected holidays you could pay just £49pp low deposit and then pay the rest by monthly direct debit!\*

**Don't forget your Union secured important agreements to enable you to book your 2021 holidays now!**

\*Terms and conditions apply

### OUR CURRENT TIPS INCLUDE:

1. BEWARE of booking a **NEW FLIGHT ONLY** with either the low cost or schedule airlines! Most of the current refund problems have been with flight only bookings.
  2. INSTEAD let us turn it into a **PACKAGE** and get you an **ATOL** certificate and greater safeguards. (We can change a flight only into a package with a minimum of 3 nights hotel or car hire).
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- Want a normal package holiday? We guarantee to beat all 2020/21 Jet2holiday PRICES!**
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3. DO BEWARE of on-line Companies who let you book a cheap flight with a cheap hotel, give you a cheap price and have now come unstuck with their cheap service – DON'T become one of their next victims!

**BOOK YOUR TRAVEL THROUGH YOUR NGSU TRAVEL CLUB!**

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